



DOLPHIN ENCOUNTER – CHILD POLICY

We want you and your children to have a great experience on our tour so please be aware that this tour is an open ocean experience. We operate the tour along an exposed area of coastline that can be subject to wind and swells.

Children are classed as those aged 3 to 14 years (inclusive).

- The minimum age limit for children wanting to swim on the tour is 8 years of age and all children aged 8 to 14 years must be accompanied by an adult both in the water and on board the boat at all times
- All children aged 3 to 14 years watching the dolphins from the safety of the boat, must be accompanied by an adult at all times
- Children under the age of 3 years are not permitted on the tour

Management and skippers reserve the right to increase minimum age limits of children participating on the tour should sea conditions not be suitable on the day. Conditions will be assessed immediately prior to tour time, and if they are deemed unsuitable for the child(ren), a full refund is available to the child(ren) and any accompanying family members who also need to cancel.

SWIMMING

The ocean waters off Kaikoura are open and exposed with very little protection from the elements of wind and swell. Swimmers must get into and out of the water from a boarding platform at the rear (stern) of the vessel in a variety of sea conditions. Please be aware:

- There are no grounds for a refund should the child(ren) decide they are not confident enough to enter the water
- It is an advantage for your child(ren) to have had some snorkelling experience and be a confident swimmer in the ocean
- Should sea conditions change during the tour to such a degree that it would no longer be suitable for children to enter the water, the crew have the authority to decide it is unsafe and in such circumstance the child swimmer and accompanying adult would be refunded to a spectator rate

SEASICKNESS - Seasickness is not grounds for seeking a refund for the tour.